**INDEX** 1.25 - Gold Master Version 2.5.1 - April 2024.....

#### 1.25 - Gold Master Version 2.5.1 - April 2024

Gold Master 2.5.1 has been officially released on April 26, 2024.

List of bug fixes and enhancements for 2.5.1:

### Application

1. Fixed Sorting issue on Navigation Menus (Alphabetical sorting).

## Cases

- 1. Fixed issue with export data from case list for case type configure with override security.
- 2. MTTR (Mean Time to Repair: It will display time difference between each status from case creation to closing of case.

#### Cact

1. Fixed issue for Cast view performance for loading all user data.

### Departments

1. Fixed issue for displaying incorrect country information for employees in Department application.

#### Entities

- 1. Fixed issue in Entities where duplicate entries were created when title are changed from lowercase to uppercase or vice versa.
- 2. Inserted missing System code (PRCHA) in Entities for all the missing instances.
- 3. Fixed issue for Entity link URL field for Dynamic Template was giving error while edit and save.
- 4. Fixed issue to reduce the time for user update process.

### **External Entities**

- 1. Fixed calculation field issue in External Entities.
- 2. Fixed issue where blank or empty value in entity not being updated in External Entities.
- 3. Fixed Standard Books sync issue. Issued fixed for display on inactive entity under active tab in External Entities.
- 4. Fixed issue where Single Number field update does not work well in calculated field.
- 5. Fixed issue where data were updated via External Entities and being referenced via External Data Source field, the updated data are not displaying properly on the frontend.
- 6. Improved performance on external entities taking time while loading.

# Quest

 ${\bf 1.} \ \ {\bf Fixed} \ {\bf issue} \ {\bf for} \ {\bf listing} \ {\bf all} \ {\bf the} \ {\bf Quest} \ {\bf form} \ {\bf with} \ {\bf soring} \ {\bf within} \ {\bf given} \ {\bf time} \ {\bf range}.$ 

# Standards

1. Optimized image saving in notes to improve performance.

# Mobile Application

1. Fixed Time zone issue related to Mobile app where Closed Datetime was displayed in incorrect time zone.

# User Registration

- ${\bf 1.} \ \ {\bf Improved\ User\ Registration\ Process\ to\ make\ it\ more\ intuitive.}$ 
  - a. When a new User is setup, the user will get verification/registration email with link to complete process.
  - b. When the user clicks on the link, it takes the user directly to the screen to enter password and choose a multi-factor option.
- 2. Fixed issue for new user (non-AD instance) when groups are associated with them then it is not applied to user.

Thank You ...